

CONSUMER PROTECTION / WEIGHTS & MEASURES

50 Sanatorium Road, Building A, 8th Floor
Pomona, New York 10970
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James J. Elcik
Director and Public Advocate

AGENDA

Rockland County Board of Towers
Tuesday, February 14, 2023 - 3 p.m.
Legislative Committee Room
11 New Hempstead Road, New City, NY 10956

- 1) Call to Order
- 2) New Business
 - a) Open Complaints
 - i) T 19314 Hudson Valley Towing LLC Complaint 309-21
 - (1) Overcharge letter sent on 9/27/2021
 - (2) Resent by email on 10/05/2021
 - (3) Vendor nonresponse to overcharge letter sent; Consumer refund still outstanding
 - ii) T 21422 Rich's Towing Complaint 69-22 & Complaint 116-22 & Complaint 502-22
 - (1) 4/14/22 -- SVPD Sgt Costaine in charge of Towing program stated that towers can fax information sheet to 356-7400. Do not have to personally drop off as per Vendor statement.
 - (2) Overcharge letters sent on 2/14/23 for all three complaints
 - iii) T 21388 D & K Towing and Recovery Inc Complaint 45-23
 - (1) Overcharge letter sent on 2/14/23
 - iv) FYI 142 Closed Complaints against Towers since 2004
 - b) Open Violations
 - i) Pending Status
 - (1) T 9204 Frank's Auto Body 7-91LC to 7-95LC
 - (2) T 9341 Buckwild Services, Inc. 12-19LC
 - (3) T 9385 E & J Towing 14-358LC
 - ii) Status – Sent to County Attorney for Collection
 - (1) T 9542 Fran-Rock Automobile Service Station Inc. 19-148LC to 19-153LC, 19-246LC
 - (a) Violation of Ch 394-13E (prior version of Law)
 - iii) FYI 68 Closed Violations issued to Towers since 2012
 - c) Distribution of New Application/Renewal Fees 2022 and 2023 YTD
- 3) Public Participation
- 4) Adjournment

The County of Rockland is committed to full compliance with the Americans with Disabilities Act. To that end the County to creating an accessible environment for all and to delivering services in an accessible manner to the greatest extent possible. If you wish to attend the above meeting and request

accommodations that you may require, please call Consumer Protection Department at (845) 364-3901. [(845)708-7899 or TTY/TDD]. Please request those accommodations by the date below so that we can make every effort to meet your needs.

Request for Accommodations Date: February 10, 2023