

**ROCKLAND COUNTY
BOARD OF TOWERS
Tuesday February 14, 2023**

A meeting of the Rockland County Board of Towers was held on Tuesday, February 14, 2023, in the Legislative Committee Room, 11 New Hempstead Road, New City, NY 10956.

Members Present:

Michele C. Durso, Sgt. Christopher Bax, Sgt. Andres Sanchez, Ricardo Fijor, James P. Needham

Members Absent:

Others Present:

William Hartnagel, Esq., Agnes Niemczyk

Meeting called to order at 3:01 p.m. by Chair Michele C. Durso.

NEW BUSINESS

T-19314 Hudson Valley Towing LLC

Discussion: Open Complaint 309-21, overcharge letter was sent on 9/27/2021, resent by email on 10/05/2021, Vendor did not respond to overcharge letters, Consumer refund still outstanding.

MOTION

By Member M. Durso, second by Member Sgt. A. Sanchez to issue violation for non-response in the amount of \$250.00. All in favor.

T-21422 Rich's Towing

Discussion: Complaint No. 69-22, 116-22, and 502-22. Member M. Durso addressed the Board regarding all three complaints for overcharge for additional mileage. The Board discussed the process of overcharge letters and procedures administratively. The Board, by consensus, agreed that once an overcharge letter was sent, Vendor would have seven days to reply. If there is no response from the Vendor, another letter would be sent and the Vendor is given additional seven days to reply. If no response from the Vendor after 30 days from the first letter, a Notice of Violation will be issued.

T-21388 D & K Towing and Recovery Inc.

Discussion: Open Complaint 45-23, overcharge letter sent 2/14/23. Chair M. Durso explained the possible reason for mileage overcharge due to inaccessible roads for towers. The Board, by

consensus, agreed to issue a follow up letter. If no answer is received from the Vendor after seven days, another letter will be sent. After thirty days, a Notice of Violation will be issued.

Open Violations

Pending Status

T-9204 Frank's Auto Body 7-91LC to 7-95LC, owner sold business two years ago, violations to be linked to current license.

T-9341 Buckwild Services, Inc. 12-19LC, owner passed away, violations to be suspended.

T-9385 E & J Towing 14-358LC, violations remain open.

With the agenda completed in its entirety, the meeting adjourned at 4:27 PM.

The next regular scheduled Meeting will be Tuesday May 30, 2023, in the Legislative Committee Room at 11 New Hempstead Road, New City, NY 10956.

Respectfully submitted,

Michele C. Durso
Chairperson