

CONSUMER PROTECTION / WEIGHTS & MEASURES

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James J. Elcik
Director and Public Advocate

AGENDA
Rockland County Board of Towers
Tuesday, May 30, 2023 - 3 p.m.
Legislative Committee Room
11 New Hempstead Road, New City, NY 10956

- 1) Call to Order
- 2) New Business
 - a) Open Complaints
 - i) T 21422 Rich's Towing
 - (1) Complaint 116-22
 - (a) Resent second overcharge letter with explanation to Vendor on 4/25/23
 - (2) Complaint 502-22
 - (a) Final Request (3rd) overcharge letter sent to Vendor on 4/4/23
 - ii) T 21417 Around the Clock Towing & Recovery Inc. Complaint 60-23
 - iii) T 21382 Premier Collision Center, LLC Complaint 210-23
 - b) Open Violations
 - i) Pending Status
 - (1) T 9204 Frank's Auto Body 7-91LC to 7-95LC
 - (2) T 9385 E & J Towing 14-358LC
 - ii) Status – Sent to County Attorney for Collection
 - (1) T 19314 Hudson Valley Towing LLC – Violation 23-91LC sent for collection on 4/3/23
 - (a) 2/17/23 – Violation issued for failure to respond to overcharge letter dated 9/27/21 and failure to respond to Consumer complaint sent 10/05/21
 - (b) 3/17/23 - Time to schedule Hearing elapsed
 - (c) 4/12/23 - Called Office regarding open Violation
 - (d) 4/18/23 - Requested to be placed on Board agenda
 - (e) 5/30/23 – Received email unable to make today's meeting request to place on next on next meeting agenda
 - c) Closed Complaints
 - i) T 19314 Hudson Valley Towing LLC
 - (1) Complaint 309-21 closed 3/02/23 refund of \$201.34 issued to Consumer
 - ii) T 21388 D & K Towing and Recovery Inc
 - (1) Complaint 45-23 closed as complaint not valid on 2/23/23 – Consumer charged correct amount
 - iii) T 21422 Rich's Towing
 - (1) Complaint 69-22 closed 4/25/23 refund of \$22.15 issued to Consumer
 - d) Distribution of New Application/Renewal Fees 2023 YTD

e) Discussion – Fuel Surcharge

3) Public Participation

4) Adjournment

The County of Rockland is committed to full compliance with the Americans with Disabilities Act. To that end the County to creating an accessible environment for all and to delivering services in an accessible manner to the greatest extent possible. If you wish to attend the above meeting and request accommodations that you may require, please call Consumer Protection Department at (845) 364-3901. [(845)708-7899 or TTY/TDD]. Please request those accommodations by the date below so that we can make every effort to meet your needs.

Request for Accommodations Date: May 25, 2023